

ANNEX 1

WELLBEING AND HEALTH SCRUTINY BOARD ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED March 2017

The recommendations tracker allows Board Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Scrutiny Board. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

Scrutiny Board Actions & Recommendations

Number	Item	Recommendations/ Actions	Responsible Member (officer)	Comments	Progress Check
SC077	Children's Mental Health [Item 6]	<p>It also recommends that NHS England provide details on the outcome of specialised CAMHS commissioning and in particular how this will deal with adverse travelling times experienced by Surrey residents</p> <p>The Board recommends that commissioners and SABP return to the Board in 2017 with a report that outlines the new CAMHS performance against Key Performance Indicators. This should include the time taken for children to be referred, assessed and treated, the type of interventions they receive and what differences these have made</p>	Head of Mental Health Specialised Commissioning, NHS England South	The Chairman will write to witnesses asking for a response to this recommendation, and confirmation of when would be an appropriate time to report on performance in 2017.	<i>March 2017</i>
SC080	Health Inequalities in Surrey Workshop [Item 9]	The Chairman and Vice-Chairman will meet with the Public Health Consultant to develop the Board's scrutiny of the three areas identified by Members.	Deputy Director of Public Health	<i>Meeting to be scheduled</i>	<i>March 2017</i>

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SC084 3 May 2016	Surrey and Sussex Healthcare and Virginia Mason Institute Collaboration Report	<p>The Board invites witnesses to come back to this Board and update on progress. The Board recommends:</p> <ul style="list-style-type: none"> o That the report covers the improvement projects with hard data on the target improvements e.g. on referral times 		<i>This will be added to the proposed forward work programme for 2017/18.</i>	<i>May 2017</i>
SC085 7 July 2016	SECamb update	<p>That progress updates from the Strategic Partnership Board are shared with the Board as appropriate</p> <p>That SECamb and representatives with the Board recommence quarterly quality review meetings</p> <p>That the Chairman meets with SECamb in three months for an update on progress.</p> <p>That SECamb provides a report in six months outlining the following:</p> <ul style="list-style-type: none"> • Progress against action plan • Key priorities for the next six months • Evidence of improvements brought about as result of changes in the complaint procedure 	Acting Director of Commissioning, South East Coast Ambulance Trust	<i>A regional task group has been agreed. The first meeting of this group was held on 20 December 2016, and minutes shared at the last meeting. A further meeting is planned in March 2017.</i>	<i>March 2017</i>

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SC086 7 July 2016	24/7 Assessment and treatment review, second mental health hospital.	That a further update with the final proposals for hospital plans is brought to the Board following the consultation	Medical Co-Director, Surrey and Borders Partnership Foundation NHS Trust	<i>The Board's scrutiny officer has written to the Trust asking for confirmation of timescales.</i>	<i>This item was provisionally scheduled for March 2017</i>
SC088 14 Sep 2016	Next steps for Surrey Stroke Services	That an update provided to the Board following the final decision by the committee in common on 6 October 2016 That this update demonstrates how consultation activity will engage with identified high risk groups, and those families and patients involved with ongoing care following a stroke	Chair, Surrey Stroke Review	<i>Stroke services in the west of Surrey are now subject to a consultation and this was considered as an item at the February 2017 meeting. Commissioners for stroke services in the east of Surrey are in discussions with providers, and will bring an update to a future meeting.</i>	<i>February 2017.</i>
SC089 14 Sep 2016	GW CCG: Adult Community Health Services Update	That Guildford and Waverley CCG provide further details as to the engagement activities with patients and families undertaken through the procurement process, how this influences the procurement process, and how this will help inform co-production over the	Deputy Director of Clinical Commissioning, Guildford & Waverley CCG Senior Commissioning	<i>An update has been requested, and will be circulated to the Board.</i> <i>A further formal update is due</i>	<i>March 2017</i>

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		<p>next 12 months</p> <p>That Guildford and Waverley CCG return to the Board with an update following mobilisation</p> <p>That Guildford and Waverley CCG consider developing a public-facing scorecard that will enable residents to understand how providers are monitored and how they are performing</p>	<p>Manager, Guildford & Waverley CCG</p> <p>Deputy Director of Adult Social Care, Surrey County Council</p>	<p><i>post-mobilisation.</i></p>	
<p>SC090 14 Sep 2016</p>	<p>NW Surrey CCG: Adult Community Services Procurement</p>	<p>That the Chairman give further consideration as to the Board's role in scrutinising and monitoring the questions of continuity and consistency across Adult Community Services in Surrey;</p> <p>That NW Surrey CCG consider developing a public-facing scorecard that will enable residents to understand how providers are monitored and how they are performing;</p> <p>That NW Surrey CCG share lessons learnt through the disaggregation and mobilisation process with the Board, other CCGs and STP leads;</p>	<p>Chairman of the Board</p> <p>Acting Associate Director of Contracts, NWS CCG</p>	<p><i>This will be considered following the mobilisation period for the new contracts.</i></p> <p><i>An update has been requested, and will be circulated to the Board following mobilisation.</i></p>	<p><i>June 2017</i></p>

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		That NW Surrey CCG return to the Board with an update following mobilisation.		<i>A further formal update is due post-mobilisation.</i>	
SC091 14 Sep 2016	NW Surrey CCG: Re-Commissioning of Patient Transport Service	That NW CCG clarify the governance arrangements around integration with community transport; That NW CCG provide a further update to the Board following transition and contract mobilisation.	Interim Ambulance Programme Manager, NWS CCG	<i>A response has been received from the CCG and is attached to this tracker</i> <i>Update due post-mobilisation</i>	<i>May 2017</i>
SC092 14 Sep 2016	NW Surrey CCG: Re-Commissioning of NHS 111.	That, in order to assist with public engagement, NW Surrey CCG seek to distil the vision for NHS 111 procurement into a clear statement about what they wish to achieve; That NW Surrey CCG clarify how they will seek to engage vulnerable and disadvantaged groups	Interim Ambulance Programme Manager, NWS CCG	<i>A response has been received from the CCG and is attached to this tracker</i>	<i>March 2017</i>
SC093 10 Nov 2016	Joint procurement of Children's Community Health Services	That the CCG and provider develop a public facing performance score-card in order to help residents understand how services are delivering;	Sarah Parker, Director for Children's commissioning, Guildford and Waverley CCG	<i>This will be considered following the mobilisation period for the new contracts.</i>	<i>July 2017</i>

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		<p>That the CCG return in 12 months, with an update on how the performance data of the newly commissioned services has supported further strategic commissioning for future years;</p> <p>That the CCG provide a briefing on how the new commissioning arrangements will work with the relevant partners to ensure smoother transition between childhood and adulthood for community health services;</p> <p>That the Board gather evidence from relevant commissioning bodies as to how they stimulate and support the provider market in order to ensure appropriately competitive tendering.</p>		<p><i>An update has been requested, and will be circulated to the Board.</i></p> <p><i>A further formal update is due post-mobilisation.</i></p>	
SC094 10 Nov 2016	Sustainability and Transformation Plans progress update	<p>That each footprint provide the Board with an update on progress in delivery of the STPs, with a particular focus on how the Board may contribute to the plan success;</p> <p>That each STP define and share its governance arrangements as a matter of priority, with a particular emphasis on improving public understanding around</p>		<p><i>The Chairman has written to each of the STP leads sharing the recommendations. Follow-up items will be scheduled with each STP as the plans develop. The Board will take forward these</i></p>	May 2017

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		<p>how decisions are made within the STPs;</p> <p>That STPs seek to engage with the relevant district and borough councils in order to improve public awareness, and report back to the Board on planned and future activity in this respect;</p> <p>STP- specific recommendations:</p> <p>Surrey Heartlands That the Board receive future updates on</p> <ul style="list-style-type: none"> • plans for Epsom and St Helier • the development of community hubs. <p>Frimley That the STP seek to engage more widely with patient and carer participation forums, and provide a further briefing of how this activity has influenced the development and delivery of the plans</p> <p>Sussex and East Surrey That the STP share the place-based plan relevant to Surrey with the Board, when available for scrutiny.</p>	<p>Julia Ross, Surrey Heartlands STP lead</p> <p>Tina White, Frimley STP programme director</p> <p>Amanda Fadero, Executive Board Member, Sussex and East Surrey STP programme</p>	<p><i>recommendations in May 2017.</i></p>	

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SC095 17 Feb 2017	Surrey Heartlands: The Devolution Opportunity	That a further update is brought regarding the governance of the STP as plans progress; That the STP seeks to clarify through case studies the benefits of devolution for the resident, and presents these to the Board at a future meeting	David McNulty, Chair of the Surrey Heartlands Transformation Board, Julia Ross, STP lead		
SC096 17 Feb 2017	Stroke Review- Public consultation of West Surrey	<ul style="list-style-type: none"> • That the Chairman follow up with the CCG and SECamb on progress to address the response time issues faced in Waverley; • That the Board receive a briefing on the consultation feedback received regarding support required following discharge, and the subsequent changes proposed in response to this; 	Chairman of the Board Giselle Rothwell, Head of Comms and Engagement, North West Surrey CCG,	<i>The Chairman will raise this as a question to the SECamb regional sub-group on 20 March 2017, and report back.</i> <i>The consultation period is running over the spring, and a briefing will be circulated following its conclusion.</i>	May 2017
SC097 17 Feb 2017	Surrey & Borders Partnership: ward change proposals	<ul style="list-style-type: none"> • That the Trust review the process by which it plans future ward relocations, in order to improve its change management practices 	Andy Erskine, Director of Mental Health services, SABP.	<i>These recommendations have been shared with the Trust, and a response is</i>	May 2017

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		<ul style="list-style-type: none"> • That the Trust set out timescales for consultation and anticipated impact on current services, and that the Board receive an update during consultation; • That the Trust produce a travel plan to demonstrate how people and their families will be supported to access the Abraham Cowley Unit. • That the Trust provide additional resource to support people who use the wards to access Skype and other communication tools, where appropriate. • That the Trust monitor family and patient feedback following the move and provide a summary of key themes for the Board in six months' time. • That the Trust report the impact on Missing Person rates to the Board in six months' time. 		<i>being prepared.</i>	

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		<ul style="list-style-type: none"> That the Trust and commissioner clarify the position on funding for the safe haven in Epsom 			